



**ServiceNow greatly reduced costs while improving productivity with Join NaaS. Our NaaS solution comes with our best-in-class network, digital collaboration spaces, and powerful environmental monitoring.**

ServiceNow is accelerating its transition to an agile approach to branch offices and hybrid work leveraging Join.

With our major upgrades to their digital office, ServiceNow is attracting employees to satellite offices with more advanced capabilities and integrated collaborative tools. Powering these spaces as a service preserves their agility to manage their workplace portfolio in step with market demands.

At the same time, by leveraging Join NaaS, ServiceNow is a leader among enterprises using technology to lower costs and increase productivity over time.

#### WORKPLACE HIGHLIGHTS

### servicenow

**CUSTOMER**  
ServiceNow

**LOCATION**  
Multiple

**EMPLOYEES**  
10,000+

**SPACE SIZE**  
22,000 sqft

**FLOORS**  
3

**COLLABORATION ROOMS**  
17 including training rooms

**TOTAL COLLABORATION FOOTPRINT**  
55-60%

**PRIVATE OFFICES**  
7

**OPEN WORK AREAS**  
5 (~100Desks)

## OUR SOLUTION

In one simplified service, Join provides all IT services at satellite offices, including high-speed WiFi, our zero-touch, zero-CapEx secure network for employees and guests, customized A/V and collaboration technology, and printer service.

To optimize their spaces and enhance employee experiences, our network-integrated Workplace Analytics delivers real-time environmental quality, occupancy and space utilization data.

Using Network-as-a-Service, ServiceNow sees the immediate benefits operating IT as pure OpEx. Futureproofing the workplace, our evergreen technology stack will further reduce costs over time while continually optimizing performance.

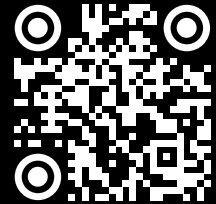
Every service is easily expandable, adding new technologies to distributed workplaces, all with unmatched support.

## KEY OUTCOMES ACHIEVED

- Reduced commute times for employees
- Increased confidence of environmental quality
- Improved occupancy and usage data for all spaces
- Better investment decisions
- Built-in digital features for hybrid work
- Reduced costs while optimizing performance

**Transition, simplify, and automate your network with Join NaaS**

SCAN FOR  
A GUIDED  
TOUR



VISIT OUR WEBSITE

[joindigital.com/walkthrough](https://joindigital.com/walkthrough)

EMAIL SALES

[sales@joindigital.com](mailto:sales@joindigital.com)

## ABOUT JOIN

Join is a leader in Network-as-a-Service (NaaS) technology, bringing seamless and reliable cloud-managed networking and connectivity for campus and branch networks. Our service delivers flexible, scalable, and secure network experiences, fully managing the entire network lifecycle from our automated, cloud-managed network operations center.

## PRODUCTS IN USE

### Network-as-a-Service

Network Architecture & Design  
WiFi, Switching & Internet  
Network Deployment & Config  
Zero Trust Network Security  
Networking Monitoring & Ops  
AI Network Optimization & Upgrades

### Network Integrations

**COLLABORATION TECHNOLOGY**  
Digital Meeting Rooms  
Web-based Space Booking

**WORKPLACE ANALYTICS**  
Web-based Dashboard  
Indoor Environmental Quality  
Occupancy and Space Utilization