



**ServiceNow greatly reduced costs while improving productivity with Join AdaptIQ. Our turnkey workplaces come with our best-in-class network, digital collaboration spaces, and powerful environmental monitoring.**

ServiceNow is accelerating its transition to an agile approach to branch offices and hybrid work leveraging Join.

With our major upgrades to their digital office, ServiceNow is attracting employees to satellite offices with more advanced capabilities and integrated collaborative tools. Powering these spaces as a service preserves their agility to manage their workplace portfolio in step with market demands.

At the same time, by leveraging Join AdaptIQ, ServiceNow is a leader among enterprises using technology to lower costs and increase productivity over time.

#### WORKPLACE HIGHLIGHTS

### servicenow

**CUSTOMER**

ServiceNow

**LOCATION**

Multiple

**EMPLOYEES**

10,000+

**SPACE SIZE**

22,000 sqft

**FLOORS**

3

**COLLABORATION ROOMS**

17 including training rooms

**TOTAL COLLABORATION FOOTPRINT**

55-60%

**PRIVATE OFFICES**

7

**OPEN WORK AREAS**

5 (~100Desks)

## OUR SOLUTION

In one simplified service, Join provides all IT services at satellite offices, including high-speed WiFi, our zero-touch, zero-capex secure network for employees and guests, customized A/V and collaboration technology, and printer service.

To optimize their spaces and enhance employee experiences, our Integrated Workplace Analytics delivers real-time environmental quality, occupancy and space utilization data.

With AdaptIQ as a service, ServiceNow sees the immediate benefits operating IT as pure OPEX. Futureproofing the workplace, our evergreen technology stack will further reduce costs over time while continually optimizing performance.

Every service is easily expandable, adding new technologies to distributed workplaces, all with unmatched support.

## KEY OUTCOMES ACHIEVED

- Reduced commute times for employees
- Increased confidence of environmental quality
- Improved occupancy and usage data for all spaces
- Better investment decisions
- Built-in digital features for hybrid work
- Reduced costs while optimizing performance

**To learn how to create and customize your workplace like this one**

**SCAN WITH YOUR PHONE CAMERA**



**OR VISIT**  
→ [joindigital.com/adaptiq](https://joindigital.com/adaptiq)

## ABOUT JOIN ADAPTIQ

AdaptIQ is the only digital workplace platform you need to create amazing workplaces that empower people to do their best work. Combining our digital backbone, workplace sensors, and unified data, we deliver a seamless data-driven digital work experience to boost wellness, collaboration, productivity, efficiency, and sustainability.

## PRODUCTS IN USE

### Connected Workplace

#### UNIFIED CONNECTIVITY

Secure WiFi Extended  
Cloud-Managed Network  
Advanced NetOps

#### COLLABORATION TECHNOLOGY

Digital Meeting Rooms  
Web-based Space Booking

### Workplace Analytics

#### WEB-BASED DASHBOARD

#### ENVIRONMENTAL MONITORING

Air Quality and Ventilation  
Temperature and Humidity  
Dust and Particulates  
Light and Noise

#### OCCUPANCY SENSING

Real-time People Counting  
Dwell Time and Utilization  
Footpath, Entry, Exit Tracking  
Office, Area, Floor Maps